

# Currents

Fourth Quarter  
2017

## Best of the Best 10 Year Winner!

Chattanooga Times Free Press readers recently voted TVFCU as the best credit union for the tenth consecutive year. Thanks for helping make us the best we can be for so many years. We're proud to serve you and all our loyal TVFCU members.



## Our New Extended Hours Make Your Life Easier

It's already October and the holidays are just around the corner. As you begin planning your holiday shopping schedule, remember that TVFCU now offers extended hours at virtually all of our branch locations. With our new tvfcuLIVE interactive video technology, you can connect live with a personal teller located in our main office in downtown Chattanooga.

Through tvfcuLIVE's interactive technology, you can connect LIVE with a personal teller from 7 a.m. to 7 p.m., Monday through Saturday.

The response was overwhelming when we introduced interactive video technology and extended hours at our Ringgold branch in September 2015. Over the last two years we have introduced this convenient new service and extended hours at most of our branches, including our two newest locations inside the Red Bank and East Hamilton Food City stores.

Members who have used tvfcuLIVE love our friendly personal tellers who

make every transaction so easy, you'll wonder how you ever lived without it. Some say tvfcuLIVE combines the best of both worlds – the convenience of an ATM, with the hands-on personal service of a teller. If you haven't tried it, you're missing out on one of the best things to come along in years.



Here at TVFCU we're continually monitoring constantly changing technology in a search for new solutions to help you live the life you love. With this in mind, we have made it a priority to utilize innovations that enhance member service and carefully craft services to meet your needs. Watch for new technological solutions in the days to come.

# Use Your TVFCU Visa® Debit Card For Holiday Shopping

When you're ready to start your holiday shopping this year, be sure to use your TVFCU Visa® debit card for purchases. Whether you're shopping for clothes, electronics, or groceries for your big holiday meals, your debit card is the way to go. Checkout is quick and easy.

It's safer than carrying cash and easier and more accepted than personal checks. And those of you who already have your new chip card will enjoy an extra layer of security.

Your TVFCU Visa® debit is also a great way to shop for online purchases.

You can take advantage of all those great sales while knowing that Visa® protects your purchases just like they do with a credit card, but you're not paying interest on your purchases.

Then you can easily track all of your shopping, both online and in person, with Online24 and

the Online24 mobile app. See what purchases have posted and when, so you can stay on budget this holiday season.

With the help of these convenient shopping tools, this could turn out to be your best holiday ever!



## Ice On The Landing

Chattanooga's only outdoor skating rink is sponsored by TVFCU and will be open November 17 through January 21. Don't miss it!

For more information, please visit [tvfcu.com](http://tvfcu.com).



Federally insured by NCUA



# Skate By Your Next Loan Payment with Skip-A-Pay

For only \$50, qualifying members can skip one loan payment from November 2017 through February 2018. The loan must not be more than 30 days past due and we must have received 6 consecutive payments since the last extension or origination. Some types of loans are not eligible, and other restrictions may apply. Please visit [tvfcu.com](http://tvfcu.com) for full details.

